

Directory of statistical services of international organisations

International Telecommunication Union (ITU)

Brief description of the organisation	<ul style="list-style-type: none"> • ITU is the United Nations specialized agency for information and communication technologies (ICTs). The Organization is made up of a membership of 193 Member States and more than 1000 companies, universities and international and regional organizations. Established in 1865 and headquartered in Geneva, Switzerland, with regional offices on every continent, ITU is the oldest agency in the UN system. • The ICT Data and Analytics Division (IDA) within the Telecommunication Development Bureau's Digital Knowledge Society Department is responsible for ITU's statistical work.
Mission	<ul style="list-style-type: none"> • ITU's ICT Data and Analytics Division leads the global ICT statistics agenda by collecting and disseminating vital information and conducting world-class research, to support evidence-based decision making towards universal and meaningful connectivity and sustained digital transformation.
Fields of Activity/ structure	<p>ITU's ICT Data and Analytics Division is active across the data lifecycle in the following areas:</p> <ul style="list-style-type: none"> • Setting statistical standards: Through the Expert Group on Telecommunication/ICT Indicators (EGTI) and the Expert Group on ICT Household indicators (EGH), ITU sets and updates the international statistical standards. • Collection, compilation and dissemination of ICT statistics: ITU compiles statistics for hundreds of ICT indicators, based on data collected from over 200 economies, and computes global and regional and country group estimates. All data is available free on the ITU DataHub. • Data science and next-gen ICT statistics: IDA's data science practice leverages big data to enhance the accuracy, timeliness, and granularity of ICT statistics. IDA chairs the UN Committee of Experts on Big Data and Data Science Task Team on Mobile Phone Data and supports countries through pilot projects, notably in using mobile phone data. • Analysis: Through various publications, including the Measuring Digital Development series, IDA reports on the state of global connectivity, analyses drivers and impacts, and identifies good practices and solutions. • Capacity building and technical assistance: IDA supports the statistical community and other stakeholders, including policymakers, by developing technical documentation, training materials, online courses, workshops, and providing technical assistance. • Partnerships, events and international cooperation: IDA cooperates with various organizations, to advance the statistics agenda, leverage synergies and complementarities, scale up activities, and maximize impact. IDA organizes ITU's World Telecommunication/ICT Indicators Symposium, the annual global on ICT statistics.
Mandate	<ul style="list-style-type: none"> • Resolution 8 of ITU's World Telecommunication Development Conference and Resolution 131 of ITU's Plenipotentiary Conference • Principles Governing International Statistical Activities
Statistical work programme	<ul style="list-style-type: none"> • Mandate renewed and adjusted as needed at ITU's quadrennial Plenipotentiary Conferences and World Telecommunication Development Conference.

Number of staff Total / Statistical division	As of July 2024: <ul style="list-style-type: none"> • ITU: approx.1100 • IDA: 13
Flagship Publications	Measuring Digital Development series: <ul style="list-style-type: none"> • Facts and Figures • ICT prices • Global Connectivity Report
Website	<ul style="list-style-type: none"> • ICT Data and Analytics Division: https://www.itu.int/ict • ITU DataHub: https://datahub.itu.int/
CCSA contacts	<ul style="list-style-type: none"> • Mr. Thierry GEIGER Senior Economist & Head, ICT Data and Analytics Division Telecommunication Development Bureau (BDT) International Telecommunication Union (ITU) Email: thierry.geiger@itu.int • Ms. Esperanza Magpantay Senior Statistician ICT Data and Analytics Division Telecommunication Development Bureau (BDT) International Telecommunication Union (ITU) Email: magpantay@itu.int
